

In Conference Star Controls

Host Star Controls: Always Available	Participant Star Controls
Press *0 for support agent assistance	Press *0 for support agent assistance
Press *1 to access the Help Menu	Press *1 to access the Help Menu
Press *4 to increase the volume of participant voice/lines	Press *4 to increase the volume of the conference
Press *5 to increase the volume of your voice/line	Press *5 to increase the volume of your voice/line
Press *6 to mute or un-mute your line	Press *6 to mute or un-mute your line
Press *7 to decrease the volume of participant voice/lines	Press *7 to decrease the volume of conference
Press *8 to decrease the volume of your voice/line	Press *8 to decrease the volume of your voice/line
Press *9 to hear a complete list of host features	
Press *21 to initiate a subconference	
Press *22 to record the audio conference	
Press *31 to turn the security code on/off	
Press *32 to record a conference introduction	
Press *38 to hang up without ending the meeting (overrides End Meeting when Host Exits)	
Press *39 to turn on/off tones when an attendee joins or exits	
Press *91 to hear the participant count	
Press *92 to hear a roll call of participants (must enable when scheduling)	
Press *93 to terminate all participant lines	
Press *94 to lock and unlock your conference (lock prevents other attendees from entering your conference)	
Press *96 to mute all participant lines	
Press *97 to un-mute all participant lines	